

## 2010 Olympic Information

### Whistler, British Columbia

#### Frequently Asked Questions:

- 1) Are the employees covered under W.S.I.B. (Worker's Compensation) when performing for this function? **As the employees are on Whistler Transit payroll, they (by law) will be covered by BC jurisdiction and the BC WCB program. So the answer is yes.**
- 2) Is there an allowance for sick time should this arise during the time the employees are at the Olympics? **No**
- 3) How are the rooms and occupants assigned and is there choice (ie: smokers/Non-smokers) **The rooms are assigned 2 to a room, with their own bed of course. All rooms are non-smoking. Should friends want to "buddy up" and share the room, we try to match this up but would require advance notice. It is not a problem if we know in advance.**
- 4) What is the maximum duration? The cover sheet indicates Feb. 1 to Feb. 28 - Does this include the ParaOlympics? **The maximum duration is January 27 to February 28. The training begins Jan 27. This program will not be required for the ParaOlympics.**
- 5) What are the hours of training? If coming from Ontario, when would the training be provided? **Training is 3 days; 8 hours per day. Drivers from Ontario will begin training after arrival beginning January 28. Drivers will be scheduled for training and will be notified in advance of the actual dates. There will be more than one 3 day training session and the schedules will fall in between January 28 to February 4. For already licensed transit drivers the training will consist largely of route and bus familiarization. Keep in mind Whistler is not a huge city with hundreds of bus routes; it is a condensed community with about 12 routes; in addition Whistler Transit does provide express services to Squamish, a distance of 55 km and to Pemberton, about 20 km, all highway routing.**

- 6) The Poster indicates two meals per day while on duty - are they covered on off-days as well for these meals? **Two meals a day (one hot one cold) are provided while on duty.**
- 7) Are the participants expected to work in excess of five days per week? **At this time, we expect 5 day shifts per week. This information is based on good “guesstimates” as we really do not know at this time how many visitors are actually showing up and without a crystal ball we can only anticipate from information provided us by VANOC projections.**
- 8) Are laundry services provided? **There will be a Laundromat facility on-site at the accommodation facility where individuals can do their laundry.**
- 9) What is the least amount of time a Driver could sign up for and still be accepted to work this project coming from Ontario? **The minimum is two weeks but preference will be shown to:**  
1. Those that can come for the full term; 2. Those that can come for three weeks; 3. those who can come for 2 weeks. Having said that, there will be peak service from about the 15<sup>th</sup> to the 28<sup>th</sup> of February whne we will need the most availability.
- 10) What is the timing for the hiring process? **We need approximately 280 drivers and at this time have 231 applicants. We are preparing to commence phone interviews next week and have about 150 fully screen individuals we’ll probably make offers to next week, so we still have a ways to go. But when we get close to our target, we’ll be slowing down and cutting off the process. In other words, first come, first serve but we still have good availability. I expect to see 85% of target by early November, with a last push to complete target hiring by Nov 20, 2009.**
- 11) Is overtime paid after a certain number of hours or is there no overtime pay at all? **At this time, we are planning to keep the schedules to regular work week and are not planning for overtime. However, our projections for driver requirements are based on scenarios and frankly (lacking the proverbial crystal ball) all that may change. Could there be overtime? Yes but I will not guarantee overtime.**